

# Glen Klinkhart



MANAGEMENT ♦ PUBLIC SAFETY ♦ BUSINESS DEVELOPMENT

---

Lifelong Alaskan offering decade(s) of experience in Corporate Management, Public Relations, Risk Management, Quality Assurance, Safety, Security, and Business development. My many years of service to the public have given me the opportunity to serve my fellow Alaskans and I look forward to finding new and challenging ways to continue this legacy.

## Knowledge and Skills

---

- Organizational Management
- Personnel and Division Development
- Human Resources and Internal Affairs
- Project Tracking
- Intelligence Analysis
- Project Management
- Performance Review Development
- Policy & Procedure Development
- Technology and Legal Assessments
- Internal and External Communications
- Media Relations
- Training/Presentations
- Client Needs Assessments
- Account Management

## Professional Experience

---

### **Department of Health and Social Services (DHSS) – State of Alaska**

#### **Director of Drug Policy and**

#### **Project Manager - Alaska Substance Abuse Task Force**

08/2019 to Present

Responsible for the oversight, management, coordination, and implementation of State of Alaska's Task Force response to the drug/opioid and alcohol abuse issues facing Alaskans, including intervention, interdiction, treatment, recovery, and developing community-based wellness for all Alaskans. Working with the Office of the Governor, the Alaska State Legislation, the Municipality of Anchorage, local and federal law enforcement, public health, medical institutions, and the public to create and implement programs and processes to minimize the affects of polysubstance misuse in Alaska.

### **Department of Health and Social Services (DHSS) – State of Alaska**

#### **Executive/Director/Manager, Alaska Psychiatric Institute (API)**

01/2019 to 08/2019

Responsible for managing and coordinating the process for restructuring and rebuilding the struggling Alaska Psychiatric Institute and creating a culture of professionalism and safety for staff and patients within the hospital. During my tenure, the number of patient beds rose from in the low twenties, to over forty with processes and personnel in place to grow the hospital's final capacity of approximately eighty beds. While acting as the hospital's Quality Improvement Director, Project Coordinator, Risk Manager, and Safety Officer, I was able to create a culture of safety for staff and patients while at the same time helping to bring the hospital out of a long-term licensing and certification crisis. Worked with the API Governing Board to assist in bringing the hospital out of licensing and institutional crisis. Developed policies and procedures for the hospital. Worked with over a dozen committees and working groups to create and maintain processes across the entire institution.

**Department of Corrections – State of Alaska  
Statewide Institutional Investigator Program,  
Criminal Investigations & Internal Affairs Investigation**

10/2017 to 01/2019

Internal Affairs Investigator with the Department of Corrections responsible for successfully conducting internal investigations of all state-wide DOC employees for administrative violations, including, but not limited to correctional officers, medical and support personnel, as well as management personnel up to, and including, high level ranking administrative executives.

Developed policies and procedures for the department and for various correctional institutions.

Law Enforcement and Special Commissioned Officer with the Alaska State Troopers & the Department of Public Safety responsible for investigations of criminal activity at over thirteen correctional institutions throughout Alaska.

Developed and implemented a Statewide program throughout the DOC network of institutions for over 100 officers to train and manage correctional officers as Institutional Investigators to secure evidence, investigate, and to assist in the prosecution of inmates for crimes committed within the institutions.

**Law Enforcement Officer – State of Alaska**

10/1995 to present

Currently the most commissioned police officer in the State of Alaska, holding law enforcement commissions from multiple State of Alaska law enforcement agencies.

Created, managed, and responsible for the oversight and direction of the first Alaskan "Cops on Call" program for the State of Alaska Police Standards Council, which provides Alaskan police departments with part-time certified police officers.

Palmer Police Department – 2016 to Present day: Police Officer

Haines Police Department – 2016 Acting Chief of Police, Haines, Alaska

Alaska State Troopers – 2017 Special Commissioned Police Officer, Anchorage, Alaska

**Detective/Investigator – Anchorage Police Department**

10/1995 to 05/2012

Managed large-scale investigations involved numerous investigators, technicians, and officers in multijurisdictional investigations and operations. Responsible for creating, organizing, managing, and presenting large and sensitive investigations to legal authorities, including the State of Alaska and the U.S. Federal Court system. Responsible for creating, developing, and implementing the use of technology in a wide variety of areas, including developing the first in-car case management system and report writing program.

Actively worked with various outside law enforcement agencies, including, but not limited to Alaska State Troopers, the Federal Bureau of Investigations, the U.S. Secret Service, Internal Revenue Service, McLaughlin Youth Center, the District Attorney's Office for the State of Alaska, and the U.S. Attorney's office.

Responsible for developing and implementing public relations inquiries for the large scale and small-scale investigations. Promoted the Anchorage Police Department as a spokesperson for local, regional, and national media outlets.

Duties included all the responsibilities of regular investigative requirements including:

- Interviewing victims, witnesses, and suspects, and the gathering of evidence in a variety of criminal complaints as well as investigations of all felony crimes.
- Worked with local, state and federal law enforcement agencies as it pertained to investigations and crime related issues.
- Created and developed the first Computer and Cyber Crime Unit in the State of Alaska, including developing policies, procedures, and management of technology system to detect and investigate computer related crimes.
- Researched, developed, vetted, trained, and implemented policies and procedures for the largest law enforcement agency in Alaska. Topics included crisis response, communication procedures, legal policies, and corporate standards.
- Experienced in union and non-union work environments.
- Developed, Implemented, and trained Policies and Procedures for large scale operations.
- Created and managed the Incident Response, deployment, and maintenance of surveillance and intelligence gathering techniques and technologies for the Anchorage Police Department Technical Support Unit and SWAT/Critical Incident Response Units (CIRT).

Developed and create processes and investigative techniques for online investigation and intelligence gathering using open source, and online news and social media systems.

#### **Klinkhart, LLC**

01/2016 to present

Business Consultant and information security forensics services for small, medium, and large-scale corporate clients, including Fortune 500 firms, government, and critical infrastructure industries.

#### **Owner/Partner - DigitalSecurus**

10/2005 to 1/2016

Created, managed and responsible for the oversight and direction of Alaska's first Information and Computer Security Consulting firm.

Security Risk Consultant for medium and large-scale corporate clients, including Fortune 500 firms, government, and critical infrastructure industries. Developed, analyzed, and presented risk assessments and recommendations to corporate clients. Managed employees, consultants, investigators and contractors as required for implementing corporate security plans, and risk assessments. Coordinated incident response programs and investigations for corporate security breach responses and investigations.

Developed and presented risk assessment, security and incident response plans for corporate clients including personal, physical, information, and regulatory (HIPAA/Meaningful Use/Best Practices) issues which impact corporate and employee wellness. Also included services such as crisis and incident response, communication policies and procedures, legal policies, and corporate standards.

Developed and create processes and systems for online investigation and intelligence gathering using open source, paid, and online news and social media systems.

Lead all marketing and public relations efforts. Responsible for developing and implementing marketing materials, advertising strategies and public relations inquires for the company. Processes included creating press releases as well as interviews for local, regional, and national television and media outlets.

Additionally, provided media consultation for clients involved in high profile public incidents. Frequently called upon as a knowledgeable expert for statewide media outlets.

Conducted leading edge presentations demonstrating in easy-to-understand PowerPoint, video, animation, written and verbal communications for corporate, government and legal forums.

#### **Author/SecurusMedia**

01/2010 to Present

Responsible for authoring, marketing, advertising, and promoting books, with emphasis on the Alaskan Market.

- Published the Computer and Internet Safety Book, *A CyberCop's Guide to Internet Child Safety*.
- Authored the recently published, bestselling Alaskan True Crime Memoir, *Finding Bethany*.

Presenting and lectured around the State of Alaska working with large and small distributors and book stores. Responsible for scheduling and working with venues across the state.

Launched a new product marketing campaign including online social media sites, web sites, banners, and radio, television (live), print articles and reviews.

#### **President/ Puffin Advertising and GK Graphics**      05/1990 to 01/1994

Developed and implemented all types of marketing and advertising for various corporate clients, including writing, directing and producing print, radio, and television ads. Developed multimedia advertising and marketing campaigns for corporate clients. Utilized computers and early adoption of technologies to create high quality marketing campaigns within limited budgets.

## Education

---

**Linfield College** Bachelor's Degree, Business Administration 05/1988  
McMinnville, Oregon, United States

**Anchorage Police Department Police Academy** Anchorage, Alaska, United States  
Certified Police Officer Advanced Certificate **Minor:** Certified Police Officer/Advanced Certificate  
Date Issued: March 1996  
Reissued January 2015 Number APSC No. 3517 Issued by the Alaska Police Standards Council

**Robert Service High School** Anchorage, Alaska, United States  
High School or equivalent 05/1984

## Certificates and Awards

---

Special Recognitions:

- Best Selling Alaskan Authored Book 2014, Finding Bethany – Todd Communications
- Winner of the 2013 Gold Medal for best ebook from the Independent Publisher Book Awards.
- Meritorious Award Winner Recipient from the Anchorage Police Department for excellence in the successful performance of difficult duties and complicated situations.
- Award for presentation at the "Preventing Violence in the Public Facilities" at the 1999 Training Conference for the FBI National Academy Association.
- Winner of the Professionalism in The Line of Duty Award presented by the Alaskan Victim's for Justice.

Internal Affairs Investigation – Daigle Law Group Winter 2018  
IAPro Internal Affairs Database Management Tools – Summer 2018  
Crime Scene Processing – SAO Crime Detective Laboratory – Spring 2018  
Access Data Re-Certified Forensic Computer Examiner Winter 2014  
Mobile Forensic Inc 101,102 Spring 2010  
Forensic Cell Phone Examination for Criminal Investigations Spring 2009  
Cell Phone Technology for Criminal Investigations Spring 2009  
Access Data Certified Forensic Computer Examiner Winter 2008  
Forensic Tool Kit – FTK 2.1 Winter 2008  
Active Instructor Certificate Fall 2007  
Death Investigation Seminar Spring 2007  
Homeland Security Certification for Protestor Device removal course Spring 2007  
Forensic Tool Kit – FTK Summer 2006  
CyberCop 102 – National White-Collar Crime Center Summer 2006  
FBI Violent Crime Conference Training Summer 2004  
National Criminal Justice Death & Homicide Training Summer 2004

## Affiliations

---

Abused Women's Aid in Crisis (AWAIC) - Previous Member of the Board of Directors  
Victims for Justice - Previous Member of the Board of Directors (including serving as the President of the board of directors)

## Presentations and Public Seminar Trainer

---

- 2015 Arctic Entries – I will Find Her by Glen Klinkhart <https://youtu.be/QTl5RkSVZuY>
- 2019 International Association of Women Police – presenter
- 2018 Situational Awareness Trainer
- 2018 Institutional Investigator/Crime Scene Instructor – State of Alaska, Department of Corrections
- 2017 Crime Scene Processing – State of Alaska Crime Laboratory
- 2016 Information Security Awareness Seminars 201 – Chugach Electric
- 2016 How to Solve a Murder – Alaska Governor’s Health and Safety Conference
- 2016 Information Security – Alaska Telephone Association Annual Meeting
- 2015 Personal Safety – Alaska Dispatch Newspaper Employees
- 2015 Alaskan Apple Users Group – Information Security Awareness
- 2015 Computer Security - Society of American Military Engineers
- 2015 Information Security Awareness Seminars for all employees – Chugach Electric
- 2015 Security Awareness – Anchorage Building Owners and Managers Association
- 2014 The Internet and the Effects of Social Media – Mat Su School District
- 2014 Situational Awareness & Threat Assessment - Governor's Conference of Safety & Health
- 2014 Situational and Threat Awareness - Chugach Electric
- 2014 Internet Security Awareness – Chugach Electric
- 2014 Personal Safety – Wells Fargo
- 2014 Crime Scene Class – Romig Junior High
- 2014 Internet Safety Lecture – NMS
- 2014 Information Insecurity – Central Peninsula Hospital
- 2013 Book Marketing and Sales - Anchorage Downtown Rotary Club
- 2013 Information Security - Anchorage Downtown Rotary Club
- 2013 Information Security Threats - Governor's Conference of Safety & Health
- 2013 Personal Safety - Governor's Conference of Safety & Health
- 2013 Information Security for Medical/Dental – Fairbanks, Alaska
- 2013 Internet Safety – Miss Alaska Pageant
- 2012 Personal Safety Instructor – Miss Alaska Pageant
- 2009 Homicide Investigation – APD Citizens Academy

*Copies of specific education, certifications, and awards are available upon request.*